

Evergreen Pediatric Clinic

Patient Code of Conduct

Evergreen Pediatric Clinic is committed to providing high quality healthcare and building healthy and thriving communities. Everyone should expect a safe, caring, and inclusive environment in all our spaces. Our Patient Code of Conduct helps us to meet this goal.

We expect visitors, patients and accompanying family members to refrain from behaviors that are disruptive or pose a threat to the rights or safety of other patients and staff. We request you review the following and acknowledge the guidelines by signing the document below.

As a patient visiting our practice, please consider the following:

- Please voice all concerns you wish to be addressed by your provider in advance so that an appropriate amount of time can be allotted. Otherwise, your provider may request a dedicated follow-up appointment.
- Please present all physician paperwork completed to the best of your ability so that it may be reviewed, signed, and returned to you in a timely fashion.
- Please contact your preferred pharmacy first for prescription medicine refills.
- Please set all devices to silent and/or mute while in clinic.
- Please supervise your children at all times while in clinic.

Evergreen Pediatrics follows a strict policy against aggressive behavior directed towards patients and staff.

The following behaviors are **prohibited**:

- Possessing firearms or any weapon
- Intimidating or harassing patients and staff
- Making threats of violence through any form of verbal or electronic communication
- Physically assaulting or threatening to inflict bodily harm
- Making verbal threats to harm another individual or destroy property
- Damaging business equipment or property
- Making menacing or derogatory gestures
- Making racial or cultural slurs or other derogatory remarks

If you are subjected to or witness any of these behaviors, please report to any staff member. Violators are subject to removal from the facility and/or discharge from the practice.

Parent/Guardian Signature

Date